



“Are you tired of repeating your personal history to each health professional every time you visit? If so, then Connectingcare is your answer.”

WHAT IS THE NORTHERN MALLEE PRIMARY CARE PARTNERSHIP?

There are 32 PCP's across Victoria.

Northern Mallee Primary Care Partnership (NMPCP) is a voluntary partnership of local health and primary care agencies in Mildura, Ouyen (Mallee Track) and Robinvale.

These organizations have come together, with the support of the state government to improve the planning, availability and coordination of primary care and health promotion services.

The major objective of this initiative is to improve health outcomes for consumers of services, and their carers.

One of the strategies being undertaken to address these broader issues is to ensure that relevant and updated information about the local services and agencies is available. In order to do this the NMPCP adopted the www.connectingcare.com information and referral program as its service directory of choice.

WHAT IS THE CONNECTINGCARE SERVICE DIRECTORY?

Connectingcare.com is a web-based service directory and referral system for our community. You can search for specific information about services, make a referral, or just browse.

- Lists over 60 agencies offering a range of 400+ services in the northern mallee region (includes Mildura, Robinvale and Ouyen) as well as 10 other Primary Care regions across Victoria—there is a world of information all at your fingertips.
- It provides health and community service information to consumers and health professionals 24 hours a day.
- Can be accessed from any computer with Internet access.
- Is regularly updated and expanded.
- Has safe electronic referral forms for self or agency referral.

HOW WILL THIS BE OF BENEFIT, AND TO WHOM?

- Provide information on a full range of health services and providers.
- Consumers have wider access to service information and therefore, a better experience when using the service system.
- Agencies and practitioners will have access to current information on the entire service system, which will enable more accurate and efficient referrals and care planning practices.

Referrals can be dealt with at the desk top, eliminating phone calls/postage and the confidentiality risks of faxing. You can send referrals at any time 24 hours a day, and if registered, receive and process referrals at times suitable to you.

Confidentiality—know that the referral you send can only be opened by the appropriate person with the 'key' to decrypt the message.

For more detailed information please contact:

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Or go to www.connectingcare.com

